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CENTRAL RESIDENCE

Apartmanok

GUEST INFORMATION



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Amennyiben technikai segítségre van szüksége
a következő telefonszámon érdeklődhet: +36 30 20 26 888

Dear Guest!

We warmly welcome you to Central Residence Apartments!
In this Guest Guide, we would like to introduce you to the services of
our accommodation and assist you so that your time spent with us
is as pleasant as possible!

Kind regards,
The management of
Central Residence

BASIC INFORMATION

Name of accommodation:
Central Residence Apartments

Website:
www.centralresidence.hu

Address:
3525 Miskolc, Palóczy L. Street 1.

Accommodation provider:
Avalon Center Ltd.
1062 Budapest,
Andrássy Street 126.

Important phone numbers

 Ambulance 104

 Police 107

 Fire Department 105

 General emergency number 112



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Bed Linen Change

Bed linen is changed every three days. Upon request, bed linen can be changed at different intervals. Please inform our colleagues if you require this service.

Pets

Bringing animals into the accommodation is STRICTLY FORBIDDEN.

Non-Smoking Room

Smoking is STRICTLY PROHIBITED in guest rooms. Smoking in the rooms will result in an additional cleaning fee.

Security

Security cameras monitor the common areas of the property, as well as the entrance and exterior areas. Recordings are handled in compliance with applicable legal regulations.

Check-in

On the day of arrival, the apartment can be occupied from 3:00 PM.

Check-out

On the day of departure, we kindly ask you to vacate your apartment by 10:00 AM.

If you require a later check-out, please inform our colleagues.

Smoking

Smoking is prohibited throughout the entire property, except in designated smoking areas.

Electrical Connection

220V / 50Hz alternating current (AC) is available throughout the building.

Umbrella

Umbrellas are available at the main entrance of the property in limited quantities.



Nighttime Quiet Hours

To ensure the comfort and relaxation of all guests, we kindly ask you to refrain from noisy activities after 10:00 PM.

Cooking

The kitchens in the apartments are equipped with an induction cooktop and all necessary kitchen utensils (e.g. pots, pans, frying pans, etc.).

Heating & Cooling

All apartments are equipped with air conditioning units, which can be controlled using the wall-mounted control panels.

Children

For the safety of children, increased parental supervision is required. Parents are financially responsible for any damage caused by their children.

Hair Dryer

A wall-mounted hair dryer is available in the bathroom of each apartment.

Internet

Wireless internet access is available free of charge throughout the property.

Maintenance

Please inform our colleagues if any equipment in your apartment is not working properly or requires repair.

Toaster

A toaster is available upon request. Please inform our colleagues if needed.

„Do Not Disturb“

If you do not wish to be disturbed, please use the „Do Not Disturb“ sign provided in your room.



Environmental Protection

Let us protect our environment together!

Please use only as much energy and water as necessary for your comfort.

Baby-Friendly Equipment

Depending on availability, we can provide the following equipment: baby cot, toilet seat reducer.

Medical Service

In case of health complaints or sudden illness, please consult a medical professional.

On-call medical service phone number: (+36) 46/477-104

Parking

We provide free parking in our camera-monitored area for guests arriving by car.

Parking for buses is also available.

Pillow

Extra pillows are available upon request.

Extra Bed

Please inform our colleagues if you require an extra bed.

Selective Waste Collection

We provide the possibility of selective waste collection in the rooms.

Cleaning

Daily cleaning in the rooms is available upon request. Please inform our staff of your request.

Blanket

We provide extra blankets upon request.

Taxi, Transfer

If you require a taxi or transfer, please inform our staff of your request.



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Toiletries

Shampoo and shower gel are available in the shower cabin in the bathroom, and liquid soap is provided at the washbasin.

Towels - Towel Change

Our staff place the bath towels on the bed, while the hand towels are located in the bathroom. If you require a towel change, please inform our staff.

TV / Radio

A flat-screen television is available in the rooms with both Hungarian and foreign-language channels.

Ironing

An iron and ironing board are available in limited numbers. Please inform our staff of your request.

Kettle

A kettle is available at the accommodation.